

COMPANY OVERVIEW

Transcend Maintenance Services, Inc. is a woman-owned, family-operated commercial cleaning company headquartered in Burlington, Massachusetts, proudly serving clients across New England since 2014. Founded by Diana Young from humble beginnings—with a vision to provide reliable, high-quality cleaning with a personal touch—Transcend has grown into a trusted partner to federal agencies, commercial facilities, and property managers. We are certified as an SBA 8(a), WOSB, EDWOSB, and DBE firm. Our team specializes in janitorial services, floor and carpet care, window cleaning, and electrostatic disinfecting. Grounded in family values, driven by integrity, and committed to service excellence, Transcend continues to inspire people and transform buildings—one space at a time.

MISSION

To deliver exceptional commercial cleaning services with integrity, consistency, and care-enhancing the environments where our clients work, serve, and grow.

VISION

To be New England's most trusted and inclusive commercial cleaning partner-valued for our reliability, people-first approach, and commitment to transforming every space we touch.

CORE COMPETENCIES

- **Janitorial & Commercial Cleaning:** Routine, deep, and specialty cleaning tailored for offices, healthcare, education, hospitality, and government facilities.
- **Floor & Carpet Care:** Expert services including stripping, waxing, buffing, and carpet extraction to maintain and restore flooring surfaces.
- **Electrostatic Disinfecting:** Advanced sanitization for high-touch and high-traffic areas—ideal for sensitive environments and infection control.
- **Window & Restroom Cleaning:** Streak-free interior/exterior window cleaning and detailed restroom sanitation with odor and germ control.
- **Customized Cleaning Plans:** Flexible service schedules and site-specific scopes designed to meet client operational and compliance needs.

COMPANY CERTIFICATIONS

- SBA- 8(a) Business Development Program & SBA-Women Owned Small Business (WOSB)
- State of MA-Supplier Diversity Office (SDO) Certifications: MBE | DBE | Statewide FAC 114
- Certified by the City of Boston: SLBE | MWBE



AFFILIATIONS



DIFFERENTIATORS

- **Family-Owned, Woman-Led:** Direct leadership ensures accountability, service excellence and client satisfaction.
- **Certified Diverse Supplier:** SBA 8(a), WOSB, EDWOSB, and DBE certified.
- **Flexible & Scalable Services:** Customizable cleaning plans tailored to client's size, scope, and schedule.
- **Trained, Vetted Staff:** Professionally trained and vetted team ensuring safety, quality, and consistency.
- **Advanced Disinfection Solutions:** Electrostatic and eco-friendly cleaning methods for compliance-sensitive environments.

VENDOR INFORMATION

- **UEI:** D6HUB7FDMME9 **CAGE Code:** 755ZO
- **Primary NAICS 561720:** Janitorial Services
- **NAICS 561730:** Landscape Services
- **NAICS 561740:** Carpet & Upholstery Cleaning Services
- **NAICS 424130:** Industrial & Personal Service Paper Merchant Wholesalers

CLIENTS & BUSINESS PARTNERS

- National Oceanic and Atmospheric Administration (NOAA)
- US Army Corps of Engineers
- Federal Emergency Mgmt Agency (FEMA)
- National Park Service (NPS)
- City of Boston, MA



US Army Corps
of Engineers®



FEMA



DIGITAL MARKETING



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